

Job Title: Quality Control Manager
Reports To: Vice President - Manufacturing
FLSA Status: Exempt
Department: Quality

Summary: To provide quality control and assurance functions that ensure products conform to engineering specifications and meet customer quality requirements by performing the following duties.

Duties and Responsibilities include the following. Other duties may be assigned.

1. Maintains and reports product conformance to specifications through inspection of raw material, work in process and finished goods inventories.
2. Expected to effectively manage process improvements and change initiatives using Six Sigma and Lean concepts as an enabler and establish operational metrics/key indicators for process control, communication and on-going quality process improvements to achieve Quality excellence.
3. Reports and tracks any significant deviations from quality standards.
4. Recommends corrective action as necessary to management to insure compliance to Quality requirements and goals.
5. Visits customer sites and utilize RMA data to determine compliance to quality requirements and gathers feedback on current level of customer quality perception.
6. Create and maintain a system for production to be responsible for quality.
7. Establishes and presents regular training for inspection and manufacturing employees on quality issues such as IPC Soldering, ESD and other workmanship related issues.
8. Ensure effective horizontal and vertical communications on pertinent QA-related topics
9. Participates in new product development to ensure proper quality assurance and control plans can be implemented prior to beginning manufacturing.
10. Ensure an effective Supplier Quality Assurance (SQA) system. Ensure supplier corrective actions are timely and effective. Visits material and component suppliers to review quality concerns and issues in an effort to minimize inspection requirements at the corporation's business unit.
11. Recommends and implements new testing equipment and strategies for Quality Improvements.
12. Performs other related duties as assigned.

Supervisory Responsibilities:

1. Develops and maintains an effective organization through the selection, training, compensation and motivation of all subordinate personnel.
2. Develops and maintains a program for sound employee relations with manufacturing and materials personnel at all levels of the organization.
3. Provides guidance and direction to subordinate quality personnel to assist them in their personal and professional development.
4. Supervises quality inspectors to ensure performance of all internal and external quality checks.

Skills:

- Change agent, constantly challenging conventional thinking, approach and methodology.
- Ability to manage multiple projects, changing priorities, and work effectively in a small team environment.
- Demonstrated skills in root cause corrective action and audit techniques.
- Technically Proficient in IPC 610 Environments.
- Excellent interpersonal and communication skills
- Computer proficiency in Microsoft Office Word, Excel, and Powerpoint

Required Education/Experience:

- Bachelors Degree in Electrical Engineering required
- Minimum 5 years of management experience in quality control/assurance experience required.
- Six Sigma Blackbelt or Greenbelt trained and certified required
- ISO 9000 implementation Experience required
- ASQC Certification preferred