

**LIMITED WARRANTY
MODEL FIRSTVU HD
PROFESSIONAL, WEARABLE VIDEO SYSTEM**

We warrant that our professional, wearable video system, the FirstVu HD, will be free from defects in workmanship and material for a period of 12 months from the date of purchase by the original purchaser. If an issue occurs following the purchase, the purchaser must contact Digital Ally's Product Support group to diagnose and troubleshoot the issue. If any defect is discovered through normal and proper use of the unit during this period, the Product Support Technician will send a replacement component in advance, at no cost to the purchaser. The purchaser must then return the defective component to the factory within 10 business days, using the prepaid shipping label provided by Digital Ally. If the original (defective) component is not returned within 30 days, the purchaser will receive an invoice and is responsible for payment of the replacement costs of the part sent.

This warranty applies only to defects in a unit's internal electronic components, circuitry, cabling and connectors. Batteries are consumables which are covered for the first 90 days following date of purchase.

This warranty does not cover the following:

- Damage caused by operator abuse or neglect. Units that have been opened without prior authorization; Units that have experienced unauthorized repairs or modifications.
- Damage caused by incorrect use of the unit, carelessness, unauthorized alterations to the unit, improper storage of the unit or unauthorized service or repairs made to the unit.
- Damage from use of the unit in hostile operating environments. Damage caused by fire, flood, liquids, vandalism, collision, Acts of God, or other events beyond the reasonable control of Digital Ally, Inc. or the purchaser.

We reserve the right to charge for repairs to a unit during the warranty period made necessary because of any of the foregoing causes at our standard rates for repair of units not under warranty.

The purchaser assumes all risk of use from its purchase and use of the unit. Harmful personal contact with a unit might occur in the event of violent maneuvers, collisions, or similar circumstances, even if the unit was properly installed and used. We are not responsible for, and we specifically disclaim any liability for injury caused by a unit in such circumstances.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THIS STATEMENT. ALL IMPLIED WARRANTIES ARE DISCLAIMED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE, AND WARRANTIES IMPLIED FROM A COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE OF TRADE. THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR A WARRANTY CLAIM WILL BE THE REPAIR OR REPLACEMENT OF A UNIT.

**LIMITED WARRANTY
MODEL REAR VIEW MIRROR
IN-CAR DIGITAL VIDEO SYSTEMS**

We warrant that our In-Car Digital Video System will be free from defects in workmanship and material for a period of 12-60 months* from the date of purchase by the original purchaser. If any defect is discovered through normal and proper use of the unit during this period, the defect will be repaired or the unit will be replaced at our factory or at one of our authorized service centers at no cost to the purchaser. The purchaser must return the defective unit to the factory or one of our authorized service centers, freight prepaid. We will pay for shipping charges for the return of the unit.

This warranty applies only to defects in a unit's internal electronic components and circuitry, and is void as to units that have been opened without prior authorization, have experienced unauthorized repairs, or have had unauthorized modifications. This warranty does not cover the following:

- Normal wear and tear on the unit such as batteries, frayed cables or wires, broken connectors, or scratched or broken cases.
- Damage caused by operator abuse or neglect.
- Damage caused by incorrect use of the unit, carelessness, unauthorized alterations to the unit, improper storage of the unit or unauthorized service, installation or repairs made to the unit.
- Damage caused by fire, flood, lightning, vandalism, collision, Acts of God, or other events beyond the reasonable control of Digital Ally, Inc. or the purchaser.
- Damage to external parts of the unit such as buttons, microphones, wires, and cables, etc.
- Damage from use of the unit in hostile operating environments.

We reserve the right to charge for repairs to a unit during the warranty period made necessary because of any of the foregoing causes at our standard rates for repair of units not under warranty.

The purchaser assumes all risk of use from its purchase and use of the unit. Harmful personal contact with a unit might occur in the event of violent maneuvers, collisions, or similar circumstances, even if the unit was properly installed and used. We are not responsible for, and we specifically disclaim any liability for injury caused by a unit in such circumstances.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THIS STATEMENT. ALL IMPLIED WARRANTIES ARE DISCLAIMED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE, AND WARRANTIES IMPLIED FROM A COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE OF TRADE. THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR A WARRANTY CLAIM WILL BE THE REPAIR OR REPLACEMENT OF A UNIT

*Length of warranty will depend on product purchased and option(s) chosen.

DIGITAL ALLY PRODUCT RETURN POLICY

Delivered goods will be deemed accepted upon the earlier of your formal acceptance of the goods or the expiration of 30 days from receipt. If you discover upon initial inspection that (a) some or all of the goods are defective or (b) do not conform to Digital Ally's product specifications, they may be returned to Digital Ally for replacement or a credit of the purchase price that can be applied towards future purchases. Digital Ally has no obligation for replacement or credit of items returned after the 30 day period. At Digital Ally's sole discretion, it may accept returns for credit after the 30 day period. Such returns may be subject to a 20% restocking fee.

Conditions of return:

Product must be in original box with original accessories, packaging, and manuals (if included) in undamaged, clean, and brand-new condition.

Product that is returned incomplete, damaged, or with serial number missing or tampered with may not be accepted for return.

Digital Ally is not responsible for goods lost or damaged in transit. You are solely responsible for filing claims against the carrier for any loss or damage. Digital Ally will furnish all available information and give any other reasonable assistance requested to assist you in filing a claim for delivery damage.

Claims for shortages in shipment not chargeable against the carrier will not be considered unless notice is given within 10 days from the date of receipt of goods.

Returns on customized order items (i.e. special cable lengths or engineer customized items) will be accepted on a case by case basis. Customized items may only be returned for credit towards another item of equal or greater value. Digital Ally retains the right to refuse returns of customized order items.

Digital Ally retains the right to refuse return of any product.